

## WISCONSIN PROGRAM ENHANCEMENT PLAN TIMEFRAMES

Action Step	Benchmark	1st 11/04	2nd 2/05	3rd 5/05	4th 8/05	5th 11/05	6th 2/06	7th 5/06	8th 8/06
A. Improve the safety of children and the efficiency of & consistency among CW programs system-wide by more clearly defining the scope of CPS cases and the intake and assessment standards that guide caseworkers	A.1.a. Define scope of CPS/intake standards								
	A.1.b. Analyze WiSACWIS/make changes								
	A.1.c. Issue intake standards								
	A.1.d. Provide training on intake standards								
	A.1.e. Integrate policies into training				+BPP				
	A.2.a. Develop policy on multiple reports								
	A.2.b. Review policy on case finding/Issue # memo								
	A.2.c. Analyze WiSACWIS/make changes								
	A.2.d. Provide TA/consultation								
	A.2.e. Integrate policies into training					+BPP			
	A.3. Develop WiSACWIS report								
B. Increase our ability to help children remain safely at home by updating policy and expanding training and TA on safety assessment and safety planning	B.1.a. Update safety standards								
	B.1.b. Issue instructions/documenting safety								
	B.1.c. Refine tools in WiSACWIS				+BPP				
	B.1.d. Expand safety training curricula								
	B.1.e. Provide TA and consultation								
	B.2.1) Develop Data Source for Measurement								
	B.2. 2) Conduct limited case review			+BPP					
C. Stabilize placements for children in FC and reduce the actual and statistical re-entry of children into the FC system	C.1.a. Study counties with high re-entry rates		+BPP						
	C.1.b.1)-2) Develop policy on trial home visits								
	C.1.b.3)-4) Implement policy and WiSACWIS					+BPP			
	C.1.c. Develop program responses to re-entry								
	C.2.a. Identify causes of FC disruptions			+BPP					
	C.2.b. Determine best response								
	C.3. Release Placement Handbook								
	C.4. Memo re Emergency Response Plan								
D. Increase the speed and efficiency of placing children in permanent or adoptive homes when they can no longer be safe with their parents	D.1. Develop policy on concurrent planning								
	D.1.1) Issue # memo on concurrent planning								
	D.1.2) Provide training to staff on concurrent plans								
	D.1.3) Check compliance through case reviews								
	D.2. Clarify permanency plan issues/#memo								

	BPP	Training with BPP	OPEP	Other	WiSACWIS	Health Care Finance
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	D.3. Info for perm plan reviewers								
	D.4. Issue numbered memo on TPR issues								
	D.5.a. Integrate FFA and AFA								
	D.5.b. Distribute FAFA								
	D.5.c. Update WiSACWIS							+BPP	
	D.6. Develop WiSACWIS report								
	E. Maintain and support family connections by updating and implementing policies on sibling placement								
	E.1.a. Issue policy on efforts to place siblings								
	E.1.b. Provide TA/training on policy & law								
	E.2. Explore use of exceptional rate for siblings								
	E.3.1) Propose elimination of limit of 6 kids								
	E.3.2) Revise Ch. HFS 56								
	E.3.3) Issue revised Ch. HFS 56								
	E.4. Develop data sources for measurement			+BPP					
	F. Maintain and support family connections for children in OOH care by clarifying policies on family participation in case planning, visitation and establishing paternity								
	F.1.a. Develop policy on visitation								
	F.1.b. Revise ongoing standards								
	F.2. Develop procedures on ICWA								
	F.3. Develop data sources for measurement			+BPP					
	G. Assure that all parties in the CW system are aware of and are acting in compliance with the requirements of the Indian Child Welfare Act								
	G.1.a. Numbered memo on ICWA								
	G.1.b. Develop statutory language re ICWA								
	G.1.c. Provide training on ICWA				+BPP				
	G.1.d. Identify WiSACWIS ICWA changes								
	G.2. Hire ICW Specialist in BPP								
	G.3. Incorporate ICWA compliance in QSR process								
	G.4. Develop Data Sources for Measurement			+BPP					
	H. Maintain and support family connections for children in OOH care by searching for relatives as possible child placements								
	H.1. Develop policy on engaging families								
	H.2. Identify information shared with relatives								
	H.3. Policy on assessing safety with relative								
	H.4.a. Conduct survey of tribes and counties			+OPEP					
	H.4.b. Analyze survey data								

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	H.5. Develop data sources for measurement			+BPP					
I. Enhance role of noncustodial parents/other family members as placement resources by developing policies/procedures on engagement, including documentation of activities to locate, adjudicate and involve noncustodial parents	I.1. Identify policies impacting noncustodial parents								
	I.1.1) Change policies as necessary								
	I.1.2). Issue revised policies								
	I.1.3) Create tool in WiSACWIS								
	I.1.4) DWD re Parent Locator System								
	I.1.5) Training on locating noncustodial parents						+BPP		
	I.2. Develop data sources for measurement			+BPP					
J. Ensure that WI's Ongoing Standards effectively and appropriately guide workers in assessing and responding to the needs of children, parents and foster parents	J.1.a. Revise standards re family assessment								
	J.1.b. Update WI Model to reflect standards								
	J.2. Improve caseworker match of services								
	J.3.a. Determine barriers to engagement								
	J.3.b. Training on engagement skills				+BPP				
	J.3.c. Training on removing barriers to engagement				+BPP				
	J.4. Parent face-to-face contact standard								
	J.5. Develop data for measurement			+BPP					
K. Increase the effectiveness of support for foster parents by improving their access to information, training and resources, including a foster parent handbook	K.1.a. Hold focus groups with FPs, et. al.								
	K.1.a.1) Identify FP service and support needs								
	K.1.a.2) Profile needs and identify gaps								
	K.1.a.3) Recommendations for meeting needs								
	K.1.a.4) Develop requirement for support plans								
	K.1.a.5) Provide training and TA			+BPP					
	K.2.a. Instrument to assess child's needs								
	K.2.b. Training on assessment instrument					+BPP			
	K.3. Adoption and FC Resource Center								
	K.4.a. Research mandated FP training								
	K.4.b/c. Define pre-service/ongoing training needs				+BPP				
	K.5.a. Workgroup/identify FC handbook content								
	K.5.b. Include info on accessing community res.								
	K.5.c. Revise Chs. 38, 54, 56								
	K.6. Develop data for measurement								

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L. Pilot managed care program in Milwaukee for children in FC that Will provide every child with mental, physical and dental health care	L.1.a. Develop managed care program/award RFP								
	L.1.b. Implement pilot in Milwaukee								
	L.1.c. Review preliminary results of pilot								
	L.1.d. Present results to mental health workgroup								
	L.2. Develop data sources for measurement								
M. Work with children's MH experts and county/tribal CW agencies to develop a statewide policy and CW worker support for the screening and assessment of the MH needs of children who have been abused or neglected	M.1.a. Agree on MH health practice CW								
	M.1.b. Wkgrp/capacity improvement plan								
	M.1.c. Forum on WI model re MH								
	M.1.d. Circulate proposed policies								
	M.1.e. Update WI Model, WiSACWIS, training								
N. Make family involvement in CW case planning a centerpiece of Ch. HFS 44 that governs practice and policy for children in OOH care	N.1. Identify items for Ch. HFS 44								
	N.1.1) Issue interim numbered memo								
	N.1.2) Reactivate Ch. HFS 44 workgroup								
	N.1.3) Complete draft for DHFS Administration								
	N.1.4) Send draft out for review								
	N.1.5) Conduct public hearings								
	N.1.6) Revise WiSACWIS as necessary								
	N.1.7) Issue final rule								
	N.1.8) Provide training on rule								
	N.2. Identify items for Ongoing Standards								
	N.2.1) Issue interim numbered memo								
	N.2.2) Workgroup to revise standards								
	N.2.3) Complete draft of revised standards								
	N.2.4) Submit draft for review								
	N.2.5) Identify WiSACWIS revisions								
	N.2.6) Issued revised Ongoing Standards								
	N.2.7) Provide training and technical assistance								

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Created by:

Wisconsin Department Of Health and Family Services  
Division of Children and Family Services

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O. Move children more quickly to permanence when they can no longer be safe at home by expediting the TPR when appropriate and necessary	O.1. Numbered memo on TPR laws								
	O.2. Training on perm plan, ASFA, etc.		+BPP						▶▶▶
	O.3. Concurrent plan at 6 months								
	O.3.1) Issue numbered memo								
	O.3.2) Provide training and technical assistance				+BPP				
	O.3.3) Determine compliance through case reviews								▶▶▶
	O.4. Analyze/implement TPR processing CIP								
	O.5. Memo on IV-E for legal services								
	O.6 Report on ASFA/TPR court proceedings								
P. Clarify responsibility/role of FPs in reviews and court hearings	P.1. Process for judges to get input from FPs, et. al.								
	P.2. Include role of FP in training and handbook						+BPP		
	P.3. Develop data for measurement		+BPP	▶▶▶					
Q. Design and implement a comprehensive statewide QA Program built on the strength of existing programs and supportive of the efforts of CW agencies to maintain an environment that encourages learning and program improvement	Q.1. Write PDs and contract requirements								
	Q.2.1) Conduct limited case reviews								
	Q.2.2) Review placement stability and re-entry								
	Q.2.3) Determine baseline performance levels								▶▶▶
	Q.3. Develop case review model								
	Q.3.1) Establish workgroup								
	Q.3.2) Conduct focus groups								
	Q.3.3) Develop/finalize review format and tools								
	Q.4.1) BMCW conduct review for CY 2004								
	Q.4.2) Integrate BMCW/statewide data								
	Q.5.a.1) Train QA staff on CFSR reviews								
	Q.5.a.2), 3) Recruit and train peer reviewers								
	Q.5.a.4) Conduct reviews in 2-3 counties								
	Q.5.b. Conduct reviews in 15 counties								▶▶▶
	Q.6. Establish workgroup for performance reports		▶▶▶						
	Q.6.1) Distribute reports to counties								▶▶▶
	Q.6.2) Analyze and interpret data								▶▶▶
	Q.6.3) Provide TA and training on reports				▶▶▶				
	Q.6.4) Review QA results								▶▶▶

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R. Expand the frequency, accessibility and application value of CW training in Wisconsin	R.1.a. Workgroup for requirements for training	+BPP							
	R.1.b. Review and recommend requirements								
	R.1.c. Training administrative rule								
	R.2. Coordinate with UW Social Work schools					+BPP			
	R.3.a. Training needs re: WiSACWIS	+BPP							
	R.3.b. Establish WiSACWIS training coordinator								
	R.3.c. Develop WiSACWIS training courses				+BPP	▶▶▶			
	R.4.a. Alternatives for child welfare training			+BPP			▶▶▶		
	R.4.b. Expand capacity of child welfare training			+BPP			▶▶▶		
S. To ensure safety and permanence for children and to increase consistency in CW practice, enhance the capacity of BPP to research and develop policies, to provide technical assistance, and to respond to both systemic and case-specific issues	S.1.a. Recruit and hire new child welfare staff								
	S.1.b. Orient and train new staff								
	S.1.c. Implement PEP-related items with staff								▶▶▶
T. Assess the capacity of the Wisconsin CW system to respond effectively to the safety needs of children	T.1.a. Identify core CPS services								
	T.1.b. Fill gaps in services and improve access								▶▶▶
	T.2.a.1) Workgroup; develop workload tool (staff)								
	T.2.a.2) Evaluate county staff workloads								
	T.2.b.1) Workgroup; develop workload tool (super.)								
	T.2.b.2) Evaluate county supervisor workloads								
	T.2.c. Reports to determine staffing/caseload ratios						▶▶▶		

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